

Hospitality Solutions.

Your key to success in the Hospitality industry.

The ipLDK Hotel platform combines a multi-featured telephone management system with enhanced hospitality features. Designed specifically for the hotel and hospitality industry, the ipLDK Hotel platform can be used as a standalone telephone system, or integrated with a Front Desk system allowing guest check-in, billing and scheduling.

Better staff productivity.

Every day, your hotel strives to create a sanctuary for your guests - a home away from home where they can relax, be entertained or work productively. The Hospitality solution from LG-Nortel is geared to giving your hotel the flexibility to effectively manage room check-in / out, call charges and internal calls. The ipLDK Range incorporates all the latest telephony functionality designed from a user perspective. Features are logical, easy to use and remember.

Enhanced Business Operation.

So, if it's ease of operation you require, such as one-touch transfer or paging, or more advanced functionality to enhance the competitive edge of your business, such as Voice over IP, inter-site Networking, Computer Telephony Integration (CTI), the ipLDK Range is the solution. Presenting your hotel to your guests is all important, so the ipLDK Range, with its Automated Attendant functions, Call Centre features with comfort messaging, and integrated Voicemail will demonstrate the professional edge you need to portray.

Key Features

- ◆ 1 to 576 Extension capable
- ◆ Analogue, Digital or SIP line types
- ◆ Hotel Software
- ◆ Built-in Conference rooms
- ◆ Mobile & IP Extensions
- ◆ Cost Effective
- ◆ Modular and Scalable
- ◆ Front desk platform
- ◆ DECT Capable
- ◆ Full CyTrack Compatibility



ipLDK

A 5 Star Solution.

The ipLDK range is a cost effective, feature rich solution you will see the benefits of instantly.

The ipLDK Hotel platform supports you in delivering exceptional service to your guests. LG-Nortel have developed the ipLDK Hotel platform with both guests and hoteliers in mind to deliver features that support you in running your hotel.

Telephony features

The ipLDK Hospitality platform brings together a rich set of telephony features with advanced hospitality specific applications. Telephony capabilities include a robust set of one-touch features such as transfer, hold, direct room dialing and virtual conference room facilities. The hospitality solution also provides features such as room check in / out, baby monitoring, room specific call billing and individual room Voicemail boxes. Hotel staff can also leave a message waiting signal on the guests telephone, notifying them to contact the Front Desk, or access their individual Voicemail box.

Computer - Telephony Integration

The ipLDK platform also allows for enhanced integration with your computer systems through the use of software packages such as CyReport Hospitality . This allows features such as personalisation of the screen of in-room telephones, check in and out from the front desk with guests names and complete billing solutions. Each member of staff can then answer all calls with the guests name and have instant access to their stay history, preferences and annual spend. By combining the ipLDK platform with this type of software you can improve business intelligence levels, increase customer satisfaction and reduce inefficiencies within your working practices.

A 5 Star Solution

The AA and English tourist board have determined that a telephone in every room is a minimum requirement for a rating of 3 Stars or more. The ipLDK range from LG-Nortel is ideal for those hotels that want to earn this rating because of low implementation costs and fast return on investment timescales.

By providing your guests with an in-room telephone you not only meet the criteria for a 3 star Hotel, you also have the opportunity to earn revenue for the calls they can make in their rooms. This is especially important in areas of poor mobile phone coverage.

